uonews
Universal Orlando Resort™ Team Member Newsletter
June 25 - July 8, 2018

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Universal Orlando's Cinematic Celebration™ Debuts This Summer

Starting this summer, Universal Orlando will take its nighttime lagoon show to the next level in "Universal Orlando's Cinematic Celebration." The all-new lagoon show will give guests a brand-new, awe-inspiring way to cap off their day in Universal Studios™ as they enjoy an epic cinema under the stars on select nights.

"Universal Orlando's Cinematic Celebration" will seamlessly blend fountain-based media, a variety of state-of-the-art technologies and special effects in a whole new way. The show combines an all-new storyline with full panoramic water screens accented by additional multi-layer water screens, pyrotechnics and – for the first time ever – more than 120 dancing fountains and projection mapping to transform the entire waterfront and surrounding buildings into a vivid celebration of epic movie moments and beloved characters.

And, guests will be able to enjoy "Universal Orlando's Cinematic Celebration" from an all-new, dedicated viewing area designed specifically for the show – giving them prime viewing of the experience.

Guests will witness moments from the Harry Potter™ series conjured by way of spells, ear-shattering roars from dinosaurs in *Jurassic World*, the adrenaline rush of speed from *The Fast & the Furious*, mischief by the Minions from Illumination's *Despicable Me* and more come to life right before their very eyes – all in the heart of the Universal Studio Florida lagoon.

For more information, check out Universal Orlando's official blog at **blog.universalorlando.com** and visit uKNOW from any on-property computer for updates!

UNIVERSAL ORLANDO RESORT™

PRODUCED BY TEAM MEMBER COMMUNICATIONS
UNIVERSAL STUDIOS FLORIDA™ • UNIVERSAL'S ISLANDS OF ADVENTURE™ • UNIVERSAL'S VOLCANO BAY™ • UNIVERSAL CITYWALK™

What's New

SUMMER FUN!

Experience The World Cup at NBC Sports Grill & Brew

The biggest happening of the most popular sport in the world is here. And if you can't make it to Russia, the absolute best place in the world to experience it is at NBC Sports Grill & Brew at Universal CityWalk™. You can call it soccer. You can call it fútbol. But everyone knows it as The World Cup.

Now imagine it on 100 screens inside. And on the monster screen outside, broadcast in Spanish on Telemundo. This place will be positively electric now through July 15 as fans from around the world converge on the premier sports fan restaurant known for amazing eats in a high-energy atmosphere. NBC Sports Grill & Brew is going all-out for the 2018 World Cup. The whole place will be World Cup-themed for the duration with photo ops, giveaways and more.

Join us for what will undoubtedly be the biggest event in sports this year. Watching the games from home? Tune to Telemundo for all the World Cup action!

Universal's Endless Summer Resort – Surfside Inn and Suites Is Now On Sale

The most affordable hotel option at Universal Orlando Resort is now accepting reservations. Opening in August 2019, Universal's Endless Summer Resort – Surfside Inn and Suites will be the first hotel in the destination's new Value hotel category, with rates starting at less than $100 per night. It will offer a hotel option for families looking for theme park thrills, exclusive benefits, and a seamless Universal Orlando vacation experience at the destination's most affordable rates. Stay tuned to blog.universalorlando.com and uKNOW (accessible from any on-property computer) for updates!

"Blue" Debuts at Jurassic Park's Raptor Encounter

Blue, one of the most popular dinosaurs from Universal Pictures and Amblin Entertainment's blockbuster *Jurassic World* franchise, is now part of Universal Studios Hollywood™ and Universal Orlando Resort's exciting "Raptor Encounter" experiences, inviting guests to brave the fan favorite dinosaur in daring face-to-face standoffs.

The imposing life-like creature is Owen's beloved Velociraptor from Jurassic World and Jurassic World: Fallen Kingdom and was brought to life for the "Raptor Encounter" employing the exact computer-generated model and images used to create her for the big screen.

Blue is a welcome new addition to the "Raptor Encounter," allowing guests to come face-to-face with the clever carnivore. Velociraptors are intelligent and formidable hunters, and theme-park guests are advised to approach them with caution.

Stop by and visit Blue at the Raptor Encounter and visit blog.universalorlando.com for more information!

HALLOWEEN HORROR NIGHTS
SELECT NIGHTS • SEPT 14–NOV 3

Second Original Content Haunted House Coming to Halloween Horror Nights™

Universal Orlando Resort has announced **Slaughter Sinema** as the second original content haunted house coming to Halloween Horror Nights 2018.

It's showtime at the local drive-in, where you don't just catch a movie; the movie catches you. Fear flickers on the screen, filling you with a mixture of dread and delight. Sorority sisters make a monstrous offering. Werewolf bikers go on the hunt. More than jack-o-lanterns are carved at a gut-strewn pumpkin patch. Bloodthirsty children come out to play at a deranged kids' arcade. As each 80s B movie screams to life, you'll shriek with terror as you try to avoid alien cannibals, a murderous barber, and ravenous swamp apes. When the credits roll, heads roll.

Stay tuned to blog.universalorlando.com and visit **uKNOW** from any on-property computer for additional details.

Velvet Unplugged: *Featuring* Ron Pope

One of the top grossing independent acts on the scene today, pop and rock singer-songwriter Ron Pope will give an unplugged-style performance in the lobby of Hard Rock Hotel on **Friday, June 29 from 8:00pm to 10:00pm.** The show can be enjoyed from intimate tables for two or four people that include the first round of house drinks and valet parking. Guests also have the option of viewing the show from the standing room section.

To view additional details or purchase tickets for the event, visit www.hardrockhotelorlando.com.

The Universal Way UNFORGETTABLE SUMMER *Service Challenge*

Following the debut of our new service expectations, this summer's ***The Universal Way*** **Unforgettable Summer Service Challenge** has kicked off! There's two ways for Team Members to score big prizes this summer - The Team Challenge and Individual Recognition for "Being a Hero."

TEAM CHALLENGE

Teams are competing each week this summer to see which areas can score the most points for demonstrating our service expectations. Points will be awarded based on service observations in each area/land with the following criteria:

be ready.
Team Members are within wardrobe guidelines and immediate work areas are clean

be present!
positive Guest interactions

be a hero.
Team Members took the opportunity to enhance the Guest or Team Member experience in a positive manner

In the spirit of shared accountability that ***The Universal Way*** reinforces, leaders will also be invested in the game, being scored on their visibility and availability on stage to lending assistance and helping Guests and Team Members during peak times.

The resort has been "divided" into divisions to compete with each other. Back-of-House areas will participate in a **'Side Service Challenge.'**

• SCORING •

Weekly Service Challenges	Playoffs (Top Two Division Teams)	Championship
Now through August 19	**Week of August 20**	**Week of August 27**

• THE PRIZE •

The winning area/land will score a private party at Universal's Volcano Bay!

Get Rewarded for "Being a Hero"

If you are spotted taking the opportunity to enhance the Guest or Team Member experience in a positive manner, you may receive a 'Thank You for Being a Hero' card. Drop your cards off at a Service Challenge Headquarter location to be eligible to win weekly prizes and be entered in the Grand Prize Drawing!

"Being a Hero" Card Dropoff Locations

Wardrobe Building • CityWalk Admin • B-114
Volcano Bay Team Member North Parking
Security Entrance

Stay tuned to the Service Challenge Headquarter locations and digital displays across property for score updates - *Good Luck!*

LEARNING TOOLS

Applications for School Supply Assistance Now Available

You and/or your dependents may be eligible to receive school supplies (grades 12 or below). To be eligible, Team Members must have an active employment status for 90 days before applying, be either Regular or Casual in status (company approved leaves of absence may still be eligible), and meet additional criteria outlined in the application.

Applications are available at Team Members Services and UOTeam.com and must be turned in to Team Member Services by Monday, July 16. Every effort will be made to fill requests in their entirety, but the program is strictly dependent upon volunteer participation so no guarantees can be made.

Assisting Team Members in Need of School Supplies

Thanks to the donations from Universal Orlando Team Members over the years, many students have been able to gain assistance with school supplies. This year we are asking Team Members to help support students by building backpacks for elementary, middle, and high school students.

These completed backpacks should consist of essential school supplies that students will need this year and will go directly to qualified UO Team Members who are in need of assistance.

For more information and a complete list of requested supplies, please contact **Maria Akinwolere at 407-224-6690 or maria.akinwolere@universalorlando.com**

The drop off date for all backpacks and supplies will be August 9.

Excellence in LEADERSHIP

UNIVERSAL ORLANDO

The prestigious Excellence in Leadership Award recognizes salaried Team Members below the Director level who show outstanding leadership skills critical to the success and development of Team Members and the business of Universal Orlando Resort. These Team Members were selected by their division's leaders based on these skills and how well they live the UO Values and role-model our world-class service behaviors.

Jose Alejandro
Shared Services

Justin Brown
Administration

Brian Bruce
Marketing & Sales

Chef Chris Colon
Food & Beverage

Jonathan Cox
Technical Services

Don Davis
Merchandise

Bradley Dickenson
Human Resources

Tammy Gerheim
Food & Beverage

Elyse Hansen
Entertainment

Jeff Hulett
Attractions Operations

Brianna Johnson
Entrance Operations

Mike Kamp
Technical Serivces

Michal Maguire
Marketing & Sales

Osmar Marrero
Entrance Operations

Michael McGrisken
Finance

Gina Miller
Parks Technology

Anitra Pritchard
Entertainment

Laurie Soto-Acevedo
Wardrobe

Ray Waller
Technical Services

Summer Williams
Merchandise

Jennifer Wong
Legal

KNOW SOMEONE WHO DESERVES TO BE NOMINATED FOR THE EXCELLENCE IN LEADERSHIP AWARD?

To nominate a candidate, pick up a nomination form from Team Member Services or from your Human Resources Manager. Be sure to return your completed nomination form to your Human Resources Manager by May 25, 2018 to have your candidate considered for next quarter's awards.

Download an Excellence in Leadership nomination form on myUO - visit "Recognition" in the "Our Culture" section of the Team Member Center

BRAVO
AWARD WINNERS

BRAVO recognizes and rewards overall excellence in job performance and is celebrated on a monthly basis for outstanding hourly or non-exempt Team Members. BRAVO Award Winners receive a $100 award check, a preferred parking spot for the month, and a UO Gift Card! Further information regarding this program is available through your HR Manager or department leader. Congratulations to this month's winners!

Brittnie Newman
Attractions Operations
IOA

Danyelle Morse
Attractions Operations
IOA

Claudia Zabajnik
Attractions Operations
USF

Jesse Trevino
Entrance Operations
UOR

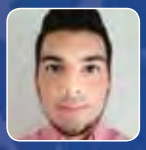
Joycelyn Waithe
Operations
UOR

Cameron Willson
Food & Beverage
UVB

Abu Haqqah
Security
UCW

Jillian Smith
Marketing & Sales
UOR

Perry Abner
Security
UCW



Emanuel Rodriguez Centeno
Park Services
UCW

Lori Chontos
Entertainment
USF

Brigitte Foster
Entertainment
UOR

Kelly Malik
Entertainment
UOR

Noelle Roache
Food & Beverage
UCW

Shireen Suri
Food & Beverage
UCW

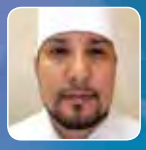
Heather Massey
Merchandise
UOR

Kimberly Lamia
Merchandise
UOR

Blaine Anderson
Food & Beverage
USF

Joshua Sweat
Administration
UOR

Jessica Bowen
Food & Beverage
IOA



Victor Garcia
Food & Beverage
USF

David Duncan
Park Services
USF

Christie Perez Cruz
Entertainment
USF

Tammie Rasmussen
Merchandise
USF

Kelsey Weinrich
Marketing & Sales
UOR

Jose Rivera-Class
Park Services
UVB

JUNE 2018

Around Our Universe

LEARN & GROW

UEC Offers Students School-to-Work Program

Do you know a high school student (age 16 years or older) who may want to find a different track towards graduation and would benefit from a school-to-work program with a smaller class setting?

The Universal Education Center (UEC) was established in 1994 and is a partnership between Orange County Public Schools (OCPS) and Universal Orlando Resort. The school is located right here, on property in T-64! This program is designed for students interested in a different approach to the traditional high school setting.

Each student enrolled at the UEC has the opportunity to attend classes for 15 hours per week and work a minimum of 15 hours per week. Each student is assigned a mentor who also works at Universal Orlando to help support and guide them to graduation. They receive a daily schedule and lessons from OCPS teachers on property.

If you or some one you know may benefit from this program, please call 407-318-3150 ext: 6382234 or 407-224-6634.

Fun Fact: Third Shift in Bloom

Team Members have had the rare opportunity to witness the unique characteristics of the **Night Blooming Cereus**, a member of the cacti family.

Currently there is one attached to a Phoenix sylvestris palm at the entrance to the Thunder Falls Terrace in Islands of Adventure and one in Seuss Landing™. They bloom at night, during the summer months, but the blooms are very short-lived, usually just one night. Typically there's only 4-6 bloom cycles during the summer months.

Universal Orlando's Horticulture team works hard to maintain a variety of flora and fauna throughout our resort and this is one example of the interesting species you'll find here!

Free Biometric Health Screenings in July

Biometric screenings are coming soon! We encourage you to participate in this screening as it helps to determine your risk level for certain diseases and medical conditions. The screening typically takes place in about 15 minutes and provides you with information about your body mass index (BMI), blood pressure, cholesterol, blood glucose, and triglycerides.

When you know your numbers, you can assess your risk for heart disease, stroke, and diabetes. These illnesses and health conditions can be prevented with early detection, which is why this screening is so helpful. **This screening is *FREE* to all UO Team Members.**

Register Early!

Wardrobe Bldg • July 11-13 • 7am - 4pm
Wardrobe Bldg • July 17 • 1pm - 8pm
Exchange Drive • July 18 • 8am - 6pm

getHealthy! Universal Orlando Resort

Registration is required:
centracarecorporate.org/onsite/universal/
or contact **GetHealthy@universalorlando.com** for more information

Diversity & Inclusion Universal Orlando Resort

UPCOMING EVENTS

OUT – *Stonewall Stories*

Wednesday, June 27 / Noon - 1:00pm / Navigators Club

Join **Chris Rudisill**, Executive Director of the Stonewall National Museum & Archives to learn about the proud culture of the LGBT Community, the history, and the significant role we all play in American Society. As we approach the 50th Anniversary of Stonewall in 2019, this is a great opportunity to unite, learn, and connect!

AAN – *The Brilliant Presenter*

Thursday, July 12 / Noon - 1:30pm / Blue Man Group VIP

Learn from **Simon T. Bailey,** local African American Leader and best-selling author, Success Magazine's 2018 Top 25 Presenters, as he shares the tricks and tips of addressing others, interacting with large groups, and discovering your inner brilliance.

Visit **UOTeam.com/diversity** and click **"Event Sign Up"** to register for these events

Sign Language Service available upon request via registration system. Please note ASL Interpreters are subject to availability.

IOAsis Offers Summer Fun!

Every Wednesday, IOAsis takes Team Member fun to the next level with ***"Wacky Wednesday Fun Time!"*** Each week is a new activity, game, or contest. Everything from cookie decorating on Valentine's Day, to finding hidden items throughout the grill on National Macaroni Day - Team Members get to add a little excitement to their meal break, and even have the occasional opportunity to enter drawings for a free lunch! So be sure to stop by IOAsis and check out their event calendar board for a lineup of upcoming activities just for you!

Plus, don't get caught in the rain! **Check out the all-new"umbrella share" station at IOAsis**, yet another example of your feedback at work!

Team Members Only

Team Member Sneak Peek
SKYSCRAPER

Starring Dwayne Johnson, Neve Campbell, Noah Taylor, Kevin Rankin, and Byron Mann

Global icon Dwayne Johnson leads the cast of Legendary's Skyscraper as former FBI Hostage Rescue Team leader and U.S. war veteran Will Sawyer, who now assesses security for skyscrapers. On assignment in China he finds the tallest, safest building in the world suddenly ablaze, and he's been framed for it. A wanted man on the run, will must find those responsible, clear his name and somehow rescue his family who is trapped inside the building... above the fire line.

WEDNESDAY, JULY 11 / 6:30pm or 9:30pm
AMC Universal Cineplex

HOW TO RESERVE YOUR TICKET ON ONLINE

Beginning Monday, July 9 at Noon

Visit the home page of UOTeam.com beginning Monday, July 9, at noon and select the Movie Screening announcement to follow the link to secure your electronic ticket(s). Tickets are available on a first-come, first-served basis ONLINE only.

- This opportunity does not include third party team members or concessionaires.
- New releases are not close-captioned. Deaf or hard-of-hearing Team Members interested in attending this screening should contact Team Member Services to reserve hearing devices from AMC Universal Cineplex.

NO RECORDING. This screening will be monitored for unauthorized recording. By attending, you agree not to bring any recording device into the theatre and you consent to physical search of your belongings and person for recording devices. If you attempt to enter with a recording device, you will be denied admission. If you attempt to use a recording device, you consent to your immediate removal from the theatre and forfeiture of the device. Unauthorized recording will be reported to law enforcement and may subject you to criminal and civil liability.

UOTMS
Universal Orlando Resort™ Team Member Services

2018 Fun Run Registration
NOW OPEN

Join UOTMS for the 3rd annual UO Fun Run on Saturday, December 1

UO Team Members can sign up for a special discounted price of $25 from now until August 31! Whether you're running with a team or flying solo, you can particpate in a fun-filled 5k run through both Universal Studios Florida and Islands of Adventure, complete with music, special character appearances, and even an after party!

Sign up today at UOFunRun.com

Kayaking at Sunset

Join UOTMS for a Sunset Paddle Along the Winter Park Chain of Lakes

This 2-hour paddling tour is guided through three of the seven lakes, including three narrow, garden-lined canals on some of the most the peaceful and beautiful waters in Central Florida.

Sunset Paddle

Thursday, July 19 / 7:00pm
$30/person (1 guest welcome) / Register in Team Member Services- B111

QUICK CUTS

Share Your Celebrations

- Congratulations to **Brandy Ricklefs-Harvey** and **Brandin Harvey** from Food & Beverage - the couple wed on June 8.
- Congratulations to **Stacie Linne** from Human Resources and James Linne - the couple celebrates their 15th wedding anniversary on June 29.
- Congratulations to **Sydney Amico** from Premium Services and Cody Gibson on their recent engagement.

Are you celebrating a recent wedding anniversary, engagement, marriage, birth or adoption? Tell us about it and we'll feature it in an upcoming issue of *UO News*! Simply visit UOTeam.com/celebrations and fill out the easy-to-use form with your information.

July 4 Hours: Team Member Administration

In observance of the holiday, the following locations will be **closed on Wednesday, July 4:**

Team Member Services in B-111
TeamCare • Records • Payroll and Benefits

All of these locations will reopen with normal operating hours on Thursday, July 5.

Comp Pass Distribution Coming Thursday, July 5

Team Members who are eligible to receive comp passes as part of our regular quarterly distribution will see tickets added to their account on Thursday, July 5, when they sign in to the Team Member Comp Pass system. To be eligible for passes, **Team Members must be actively employed as of October 5,** must be actively employed at the time of picking up passes, and must have worked 32 hours between April 1, 2018 and June 30, 2018.

As a reminder, Team Member Comp Passes are subject to blockout periods. Team Members may obtain a list of blockout periods by referring to the blockout calendar on **UOTeam.com/comppass**, or by calling the **Comp Pass Hotline at 407-224-6110.** Please note, the Volcano Bay summer blockout period runs through September 30 and includes all Team Member Comp passes, as well as access with your Team Member ID.

Team Member Milestones

Congratulations to all Team Members who are Celebrating Their Anniversary with the Company in June!

30 YEARS

Administration
Debbie Jones

25 YEARS

Entertainment
Dawn McFarr

Food & Beverage
Paul Destefano
James Lizzoli
Chris Mincy

Marketing & Sales
Jennifer Abel

Merchandise
Waleska Castillo

Technical Services
Edward Frye
David McKelvy

Universal Creative
Betzaida Perez

20 YEARS

Entertainment
Tanya Campbell
Nikki Capranica
Soraya Pena

Finance
David Grimm

Food & Beverage
Jennifer Belton
Taylor Hobbs
Ella Walker

Merchandise
Calmin Bailey
Michael Mason

Park Services
Eliseo Enriquez

Parks Technology
Rob Seitz

Shared Services
Thomas Pallander

Technical Services
Donald Campbell
Julia Dees
Douglas Dionne
Wladyslaw Grynenko
Jason Lieffers
James O'Brien
Terry Potter
Daniel Vaughn

15 YEARS

Attractions Operations
Andrew Alvin
Jonathan DaCosta
Shetrese Hollingsworth

Entertainment
Arthur Pipok II

Food & Beverage
Keith Bronk
Elveta Brown
Romeo Danboise
Christopher Gorman
Disa Lisec
Monica Negron
Nathan Pitstick
Catherine Siders
Anthony Stramella

Human Resources
Debra Darrah
Kristen Pollock
Rebecca Rowe

International Projects
Stephen Hanna

Merchandise
Mark Wilson

Parks Technology
Adam Shoemaker

Security
Sheikhar Boodram

Technical Services
Mark Moore
Denton Smith

10 YEARS

Administration
Dominick Silva

Attractions Operations
Christopher Lord
Nathaniel Miller
Jonathan Rasmussen
Tina Weber

Blue Man Group
Precious Collins

Entertainment
Jillian Flynn
Bradley Kaschner
Keith Kobee
Katherine Kruczek
Emily Raucci
Drew Simpson-Correa

Entrance Operations
Dianne Irving
Kristin Manfredi
Shnitha Newton
David Nguyen

Finance
Joel Eng
Flora Nobrega

Food & Beverage
Andrew Grant
Hannah Hughes
Martha Lawrie
Latoya Morris
Trevor Thomas

Human Resources
Lauren Scott
Paige Stuck

Marketing & Sales
Alvarina Gordon
Elisabetta Introno
Joseph Lan
Alyson Lundell
Michael McGaffigan
Lora Salazar

Merchandise
Robin Hughes
Carmen Velazquez
Elva Virginio

Park Services
Monica Bogan
Brenda Brice
Patricia Magee-Davis

Security
Francine Nasello
Elizabeth Tichenor

Technical Services
Jason Arnez
Hector Hermida Polanco
Jerri Keyte
Ricky Mark

Universal Creative
Stephen Burkett
Lee Gilley
Garrett Lexell

5 YEARS

Attractions Operations
Nicholas Bohannan
Kari Burtle
Nelly Cardona
Jacob Crowl
Michael Fallas
Giovannii Gonzalez
Malia Grille
Sarah Lock
Devyn Pelkey
Dalia Quevedo Sabat
Francheska Rubio
Elex Scroggins
Anne Stirrat
Freeda Strain
Shannan Webster
Dylan Wild

Blue Man Group
Kyle Johnson

Entertainment
Noemi Almanzar-Pena
Julia Athas
Benjamin Gaetanos
Sachie Hainline
Joanna Henderson
Sarah Kuska
Christian Luna
John Moye
Gary Mucha
Holley Paris
Laurel Schumann
Jose Toledo
Thomas Wrobel

Entrance Operations
Briana Guerra
Jeancelyne Jean
Marla Stevens

Food & Beverage
Margarita Archibold Gamboa
Joel Beauregard
Justin Breeden
Ashanti Butler
Anthony Capparelli
Sarah Cranmer
Samira Crom Ayala
Arran Daugherty
Matthew Delaere
Condrey Dennison Jr
Destiny Gilreath-Thompson
Emmanuel Gomes Correia
Luis Illa Jr
Kailey Krupar
Yasmine La Salle
Victoria Lapp
Dana Lewis
Kiarra Martin
Hector Matos
Naixxa Mestre-Rivera
David Moriarty
Miriam Nunez
Dawndria Payne
Angel Rivera-Chevere
Aireen Gay Santiago
Nicole Schafers
Andrea Sledge
Christopher Stackpole
Vicki Thompson
Helga Torres
Karen Morgan Velasco
Angelica Vizcarrondo
Brianna Walden
Stephen Wanta
Cole Webb
Joel Williams
Adam Zurita

Health Services
Keith Grice
Teresa Harris
James Seguine Jr

Marketing & Sales
Juliette Gebken-Mayi
Jessica Soto

Merchandise
Richard Castillo
Rosa Cruz
Joseph Fabian
Cynthia Johnson
Michael Ploeckelmann
Norman Quesada III
Emily Rodgers
Edwin Zurita

Operations
Sean Nixholm

Park Services
Troy Bakken
Christopher Dudzinski
Julio Medina Lora
Ann-Marie Shortt
Jaaquan Thorpe

Parking & Transportation
Jose Cardona

Parks Technology
Bryan Kennedy
Melvin McGill III
Mariam Nagib Malak

Security
Ereek Chapple
Jasmine James

Technical Services
Jessica Leiby
Richard Whitsell

Universal Creative
Hannah Sembler
Ronald Scagliola

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Managing Editor **Debbi Compton**
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Associate Writers **McLean Alley**, **Kyle Fairhurst**, **Olen Humphries**

Questions? Comments? Story Ideas? Give us your feedback! E-mail **communications@universalorlando.com**
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Note: Dates, times, pricing, locations, and other details are subject to change. Please visit UOTeam.com for updates to the online version.

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